

Job Description

Job Title: Outreach Worker

Department: Program

Location: Patna

Direct reporting to: Project Coordinator

Nature of employment: Permanent

Roles and Responsibilities

- Responsible for conducting 24/7 outreach in the transport terminals and contacting children who are missing, separated, un-accompanied by adults or runaway and in need of care and protection.
- Respond to the immediate needs of children such as food, medicine, or shelter.
- Help children to feel comfortable and safe, motivate them to come to the Child Help Desk.
- Ensure child information is entered in registers such as (Daily Diary or station diary Entry) at GRP/ RPF station and receive the acknowledgement.
- Ensuring basic documentation of the children outreach.
- To work closely with the Child Protection System and institutions established under the Juvenile Justice (Care and Protection of Children) Act, 2015 and Mission Vatsalya, e.g. District Child Protection Unit (DCPU), Child Welfare Committee (CWC), Child Helpline and Child Care institutions (CCIs).
- Ensure responsible handover to fellow outreach worker while shift change.
- Networking with stakeholders on railway platforms viz. Station Manager, Government Railway Police (GRP), Railway Protection Force (RPF), vendors, porters, etc. and organize stakeholder meetings and events, as per requirement.
- Organise awareness programme for the stakeholders and children on various issues at and around railway station.
- Escorting the children for restoration process (need basis) and conducting follow up in coordination with the Follow up and reintegration officer.
- To report any Child safeguarding concerns as per the organisational Child Safeguarding Policy reporting procedures.

Job Specification

Qualifications

- Graduate or equivalent with around 1-2 years of experience in child rights and protection.
- Previous experience in social work, child welfare, or a related field is highly valued.
- Experience working with children, families, and vulnerable populations.
- Sensitive approach to understand and address the diverse needs and vulnerabilities of children and families.
- Crisis intervention skills and the ability to handle sensitive situations with empathy, discretion, and professionalism.
- Ability to advocate for children's rights
- Sensitive to the rights of children, especially on child protection and gender issues.
- Good communication and writing skills.
- Willingness to undertake extensive field work.
- Sense of balance and ability to work under pressure.

How to apply

Interested candidates can mail their detailed resume at contact@peopable.co.in (**Please mention the position name in Subject**)